

Dr. Renu Tyagi on her receiving the Certificate of Appreciation in 2014 President's Outstanding Service Award



Dr. Renu Tyagi, Senior Technical Officer, of our department received a Certificate of Appreciation in 2014 President's Outstanding is awarded a Certificate of Appreciation in 2014 President's Outstanding Service Award.

Renu has been working in CBME for almost twenty years, and has always been very conscientious in her work. In the early years, she provided technical support to bio-area research group. In the last nine years, her role has been in charge of teaching labs. She has worked closely with faculty members who are in charge of labs teaching and has helped in designing and revamping the modules for the labs. This also includes lab safety courses, language course, student team work assignments, tutorials and presentations by students. Updates of soft files of manuals and instructions have also been initiated by Renu so that the students can be well prepared prior to class.

Renu also interacts and fosters collaboration with other units like the Language Center so that the lab coursework can be enhanced with good lab report writing and presentation skills. Renu is a very enthusiastic teacher, and this builds up inspiration among her team-mates and instructor from the Language Center. Throughout the years, Renu has built good cooperation with HSEO to make sure safety is the top priority in the lab teaching.

Renu's enthusiasm in teaching the students can be reflected in her detailed marking scheme to ensure that the students are treated fairly. She demands her team to give feedback to students early so that they can improve within the semester. In addition, Renu is always proactive in her interaction with faculty and staff, and will voice her opinion constructively so that cases can be viewed from all angles. Her team work spirit is also very evident in her involvement with Outreach Day activities, and lab demonstrations for visitors to CBME, etc.

Renu is very supportive of new students to HKUST, especially international students. She helps them to adjust to life in Hong Kong by providing information about the university system, housing, and general survival skills needed in Hong Kong.

As Professor Joseph Lee, VPRG, pointed out at the award presentation ceremony, “HKUST is a place of stress. This is particularly true for staffs who have to cope with many demands including those from the tough faculty members. The university has achieved so much today, thanks to our capable and dedicated staff!”

Thanks to Renu and all our supporting staff for their excellent contributions to the development of our department.

Congratulations to Renu for receiving the well-deserved recognition!